

The Future of Health Care Statewide Learning Collaborative Grand Event Center, Columbus, Ohio June 21, 2022



7:30-8:15 AM

8:15-8:30 AM

8:30-9:00 AM

9:00-9:45 AM

9:45-10:00 AM

10:00-11:00 AM



#### **Registration & Continental Breakfast**

#### Welcoming Remarks

• Ted Wymyslo, MD Senior Medical Advisor, Ohio Association of Community Health Centers

#### **Keynote Speaker**

 Kelly J. Kelleher, MD, MPH, ADS Professor of Pediatrics, Psychiatry and Public Health in the Colleges of Medicine and Public Health at The Ohio State University, Vice President of Community Health and Services Research at Nationwide Children's Hospital, and Center Director in the Center for Innovation in Pediatric Practice at The Research Institute at Nationwide Children's Hospital

#### **Reaction Panel**

- Workforce: Tia Moretti, President, Lighthouse Behavioral Health Solutions
- Policy: Loren Anthes, Treuhaft Chair for Health Planning and Senior Policy Fellow in the Center for Medicaid Policy, Center for Community Solutions
- Health Equity: Jamie Carmichael, Chief Health Opportunity Advisor, Ohio Department of Health
- Consumer: Craig Osterhues, Global Health Services Lead, GE Aviation

#### Break

#### Where is Health Care Delivered in the Future?

- Raising the Acuity of Care Delivered in the Home: Nicholas Dreher, MD, Medical Director of Population Health, MetroHealth Population Health Innovation Institute
- How to Become and/or Partner with a Certified Community Behavioral Health Center: Eric Morse, CEO, MSSA, LISW-S, The Centers for Families and Children

	11:00-Noo
Cardi-OH & Remote Patient Monitoring: Shalina Nair, MD, MBA,	
Interim Chair and Associate Professor, Department of Family and	
Community Medicine, The Ohio State University Wexner Medical	
Center	
• Virtual and In-Home Healthcare Delivery Strategies: Michael Dalton,	
Vice President, Virtual Care Enterprise, The MetroHealth System	
Lunch	Noon-1:00 PM
How is Health Care Paid for in the Future?	1:00-2:00 PM
Comprehensive Primary Care Plus & Payment Reform: Deirdre	
Beluan, Chief Strategy Officer, The Health Collaborative	
<ul> <li>Value-Based Care and Payment Trends with FQHCs: Randy Runyon,</li> </ul>	
President and CEO, Ohio Association of Community Health Centers	
What does the Health Care Workforce of the Future Look Like?	2:00-3:15 PM
what uses the health care workforce of the Future Look Like:	
<ul> <li>Primary Care Workforce Trends: Sarah McHugh, Executive Director, Aledade Ohio Market &amp; Nita Walker, MD, Regional Medical Director,</li> </ul>	
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#### Cocktail Reception & Networking

4:45-6:00 PM

### The Future of Healthcare Statewide Learning Collaborative Tuesday, June 21, 2022







## Welcome Remarks

Ted Wymyslo, MD Senior Medical Advisor, Ohio Association of Community Health Centers









# Future of Primary Care

Or: From Practice to Promise June 2022

## Disclosures

#### • Employment:

- Nationwide Children's Hospital and The Ohio State University
- Grant Funding
  - National Institutes of Health
  - Federal Dept of Education
  - Patient Centered Outcomes Research
     Institute
- National Academy of Medicine Primary Care report
  - Testimony on pediatric models of care



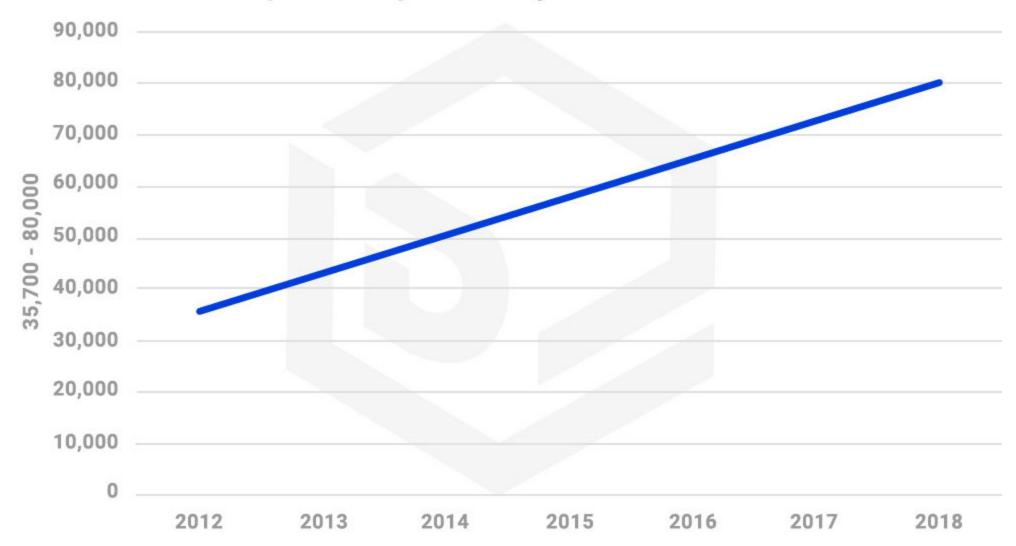
## Goals for Session

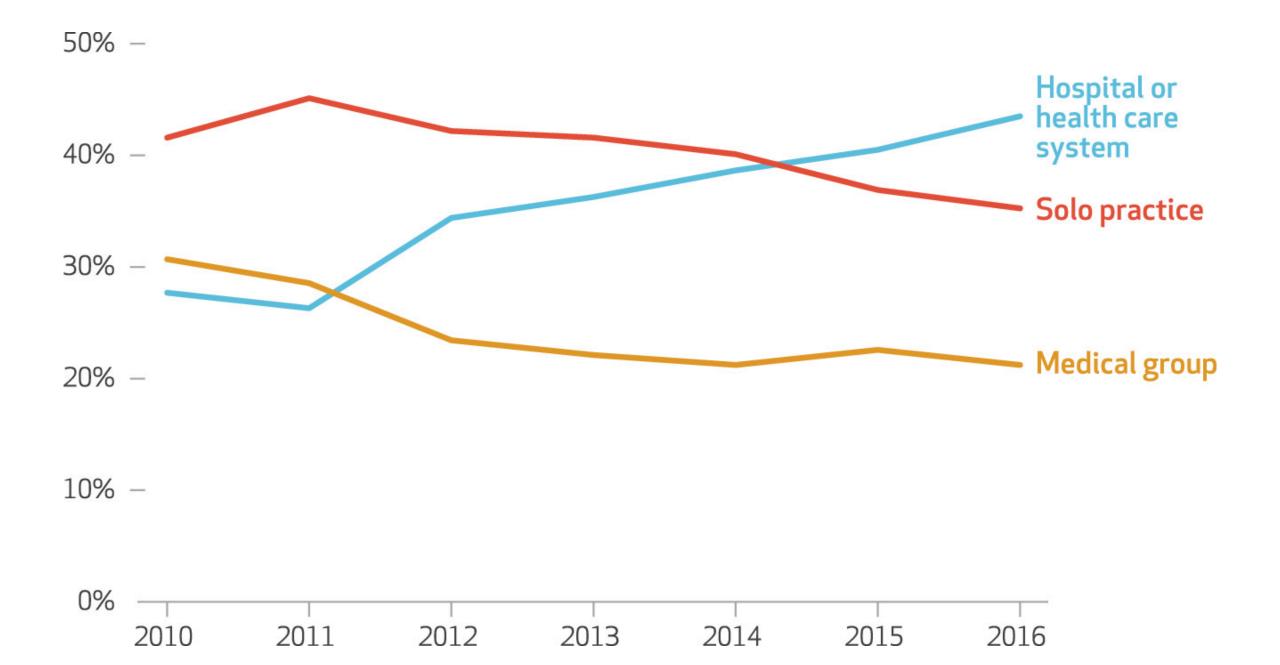
- External forces affecting primary care
  - Investment/Market consolidation
  - Consumer choice/Digitalization
  - Population health/Social factors
- National Primary Care response
- Next Step for Primary Care
  - Consider primary care spectrum (Medical home to medical neighborhood)

### External Forces: Investment/Market



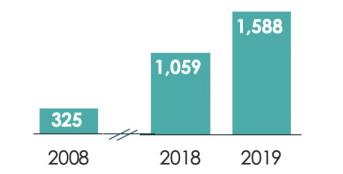
### **Hospital Acquired Physician Practices**



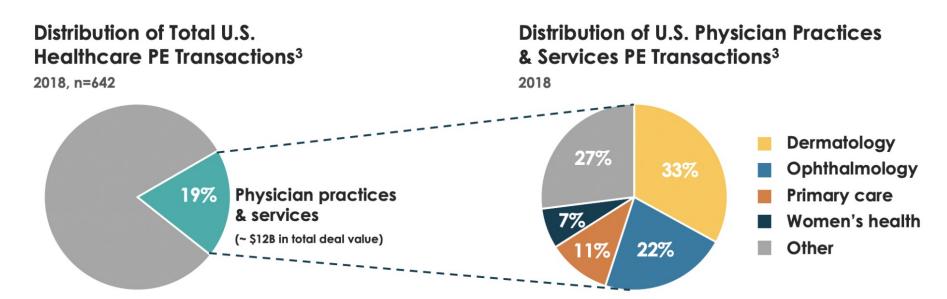


#### Specialty Physician Groups Attracting Increasing Private Equity Investment

Money Flowing to Practices that Promise Rich Revenue Growth from ASCs<sup>1</sup>, Ancillaries



#### Number of U.S. Healthcare PE<sup>2</sup> Transactions



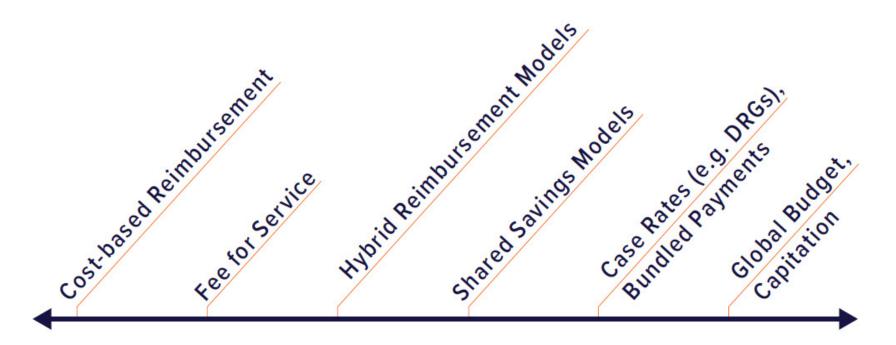
Ambulatory surgery centers.
 Private equity.

3. Based on transactions through 21 Sept. 2018.

"Private Equity Investment in Health Care Stays Strong (Corrected)." Bloomberg Law. 21 Sept. 2018. Web. 6 Feb. 2020; Patel SN, et al. "The Emergence of Private Equity in Ophthalmology." JAMA Ophthalmology. 2 May 2019. Web. 6 Feb. 2020; Liss S. "Private Equity Sees Ripe Opportunity in Healthcare This Year." Healthcare Dive. 25 March 2019. Web. 6 Feb. 2020; "Insight: Health Care M&A Transactions on Pace to Set Record in 2019," Bloomberg Law. 23 April 2019. Web. 6 Feb. 2020; "Insight: Health-Care Consolidation Strong in 2019—Expect Even Stronger 2020." Bloomberg Law. 27 Jan. 2020. Web. 6 Feb. 2020; Gist Healthcare analysis.

### **Spectrum of Physician Payment Models**

#### ACTIVITY-BASED VS FIXED PAYMENT MODELS



#### More activity-based

Incentive to do more May lead to overtreatment

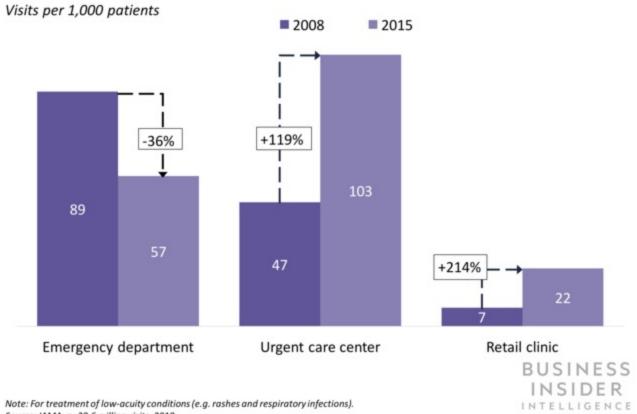
#### More fixed payments

Incentive to do less May lead to undertreatment

## External Forces: Consumer Choice



#### **US Patients Are Foregoing Traditional Hospital** Services For Urgent And Retail Care Clinics

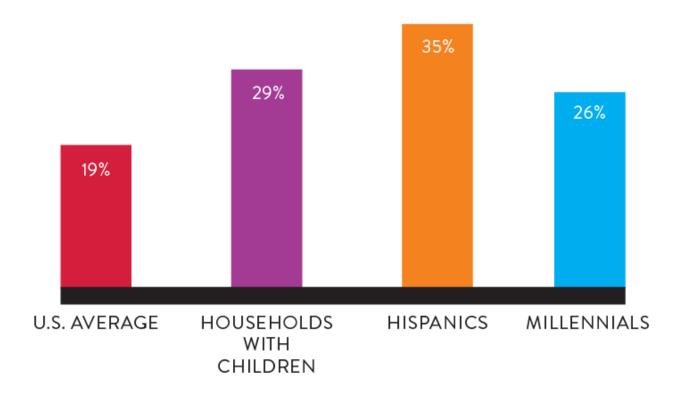


Source: JAMA, n=20.6 million visits, 2018

#### RETAILERS ARE BECOMING HEALTH CARE PROVIDERS

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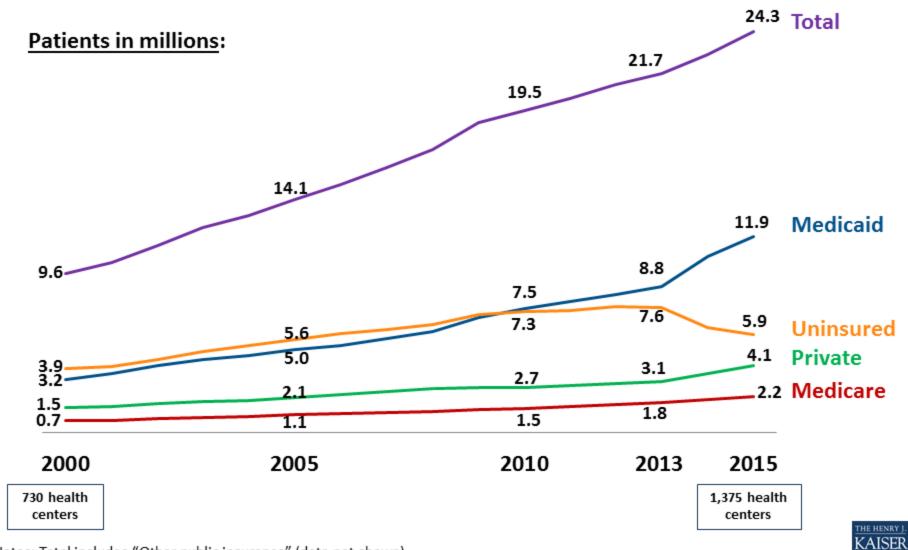
Percentage of U.S. households who visited a retail clinic within the last 12 months



Source: 'Retail Health Care Services as Total Store Growth Opportunity' survey

Figure 1

### Trend in Health Center Patient Volume, by Health Insurance Type, 2000-2015



FAMILY

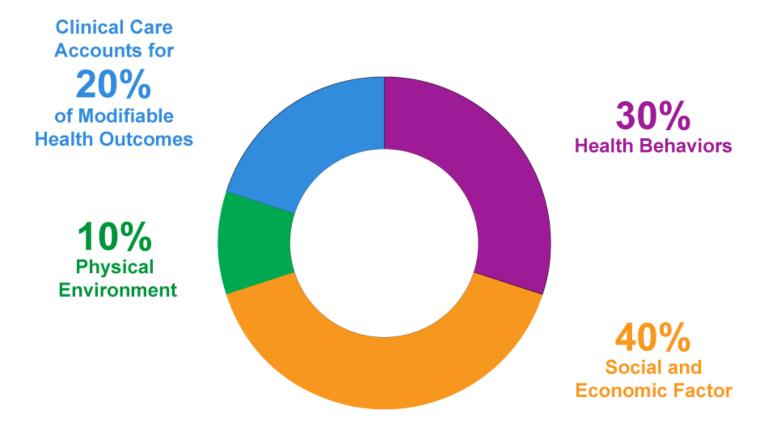
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Notes: Total includes "Other public insurance" (data not shown). Source: GWU analysis of 2000-2015 national UDS reports.

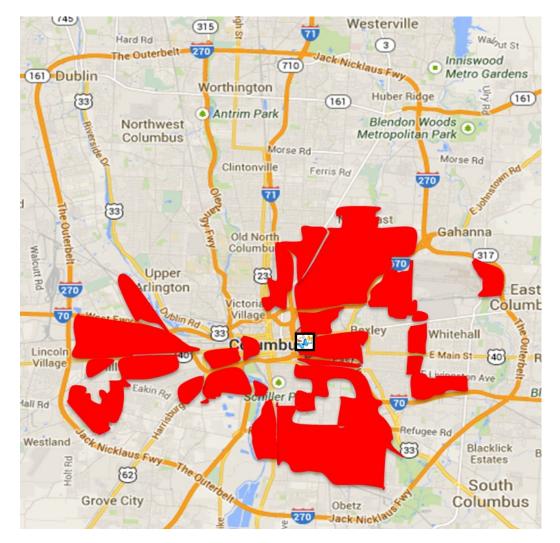
## External Forces: Pop Health/Social Factors



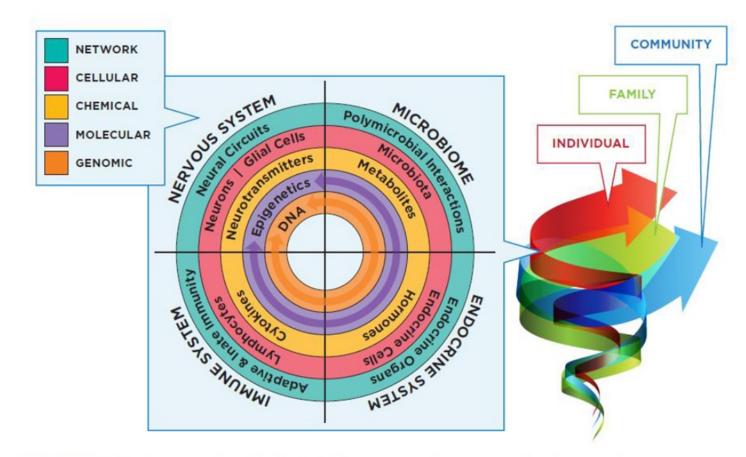
### Why Should We Care?



### Franklin County Opportunity Index Map

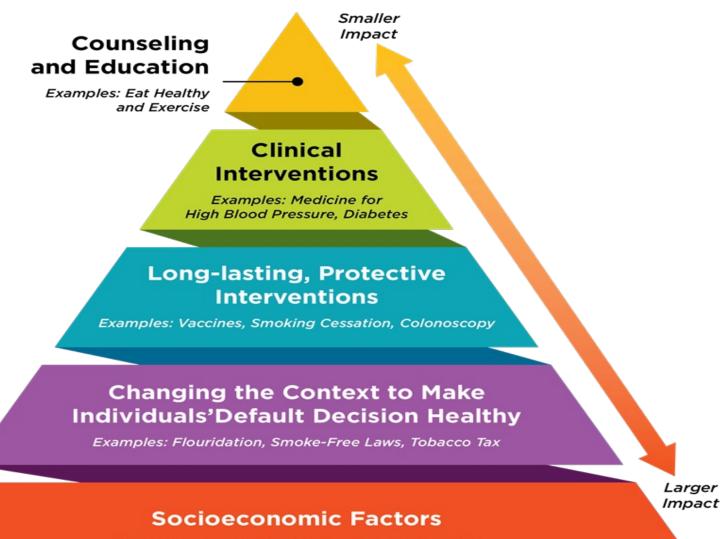


### Social Determinants of Health



**FIGURE 2-2** Environmental and biological factors operating at every developmental stage. SOURCE: Generated by the committee.

### **Intervention Impact**



Examples: Poverty, Education, Housing, Inequality

## Primary Care Response: National



## Implementing High-Quality Primary Care

- Shift the emphasis from the provision of health care services to integrated, wholeperson health;
- Emphasize the foundational sustained relationships at the core of high-quality primary care;
- Recognize the importance of communities and their critical roles in the provision of primary care;
- Highlight the need for primary care to be equitable;
- Recognize the interprofessional care teams that deliver primary care;
- Aknowledge the diversity of settings (and modalities used) in which primary care occurs.

## Implementing High-Quality Primary Care

- Pay for primary care teams to care for people, not doctors to deliver services.
- Ensure that high-quality primary care is available to every individual and family in every community.
- Train primary care teams where people live and work.
- Design information technology that serves the patient, family, and interprofessional care team.

## Implementing High-Quality Primary Care

- Leadership. Coordination among primary care leaders will provide a unified voice on critical issues that will guide decisions of health care organizations and government while increasing accountability.
- Policy, Laws, and Regulations. Federal and state policy, laws, and regulations that are compatible with locally tailored care can enable primary care stakeholders to implement needed changes.



### Medical Home to Medical Neighborhood



### PC Medical Home to Medical Neighborhood

- Physician focused
- Visit based
- Reactive
- Appointment contact

- Patient focused + team
- Person based
- Proactive
- Any door access

### PC Medical Home to Medical Neighborhood

- Point in time needs DX/RX
- Community referrals at best
- Specialty referrals
- FFS

- Longitudinal care
- Community integration
- Real time specialty care
- Mixed payment model

### Investing in Health and Well-being

- Breaking the 4<sup>th</sup> wall of the practice: Radical engagement
  - School based and work-based
  - Mobile
  - Texting
  - Home visiting
  - Partners
- Telehealth and digital care work
- All persons (population health)
- All care for all (community as carers)



#### Investing in Health and Well-being: Building Family Wealth

- Implement in clinics:
  - Tax clinics (Earned Income, Child tax credits)
  - Utility supports
  - SSI enrollment for qualifying disabilities
  - Medicaid enrollment
  - Financial literacy
- Implement in health system:
  - Neighborhood hiring, training and promotion efforts
  - New local purchasing efforts
  - Livable wage





### **Reaction Panel**



Jamie Carmichael, MPA Chief Health Opportunity Advisor, Ohio Department of Health



Loren Anthes, MBA, CSSGB

Treuhaft Chair of Health Planning & Senior Policy Fellow in the Center for Medicaid, Center for Community Solutions







**Craig Osterhues, MEd, MHSA** Global Health Services Lead, GE Aviation



**Setter Health** Partnership



## **Morning Break** 9:45AM-10:00AM



Better Health Partnership

