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Letter from Board Chair Dan Paoletti

Greetings HCGC Partners,

This year, I've had the honor of becoming the president of the HCGC board of directors. My transition from board member-at-large to board president has been an easy one given the long-held partnership CliniSync maintains with HCGC in our joint pursuit of greater interoperability of health data to address health disparities and increase equity in the system. Our organizations covet this shared understanding: as the healthcare world expands and becomes more complex we must work to make



“2021 has been a year of immense growth at HCGC. While we are proud of increased staff capacity as a result of increased project work, the most important measure of that growth lies in the impact HCGC-led projects are making in our region's most marginalized communities. The work that this organization has been building toward for the last 23 years is more needed now than ever, and we are inspired by the people that we serve to continue expanding our reach and impact in 2022.”

—Carrie Baker, President and CEO

OUR BOARD

Dan Paoletti

CliniSync/Ohio Health Information Partnership

Dan Paoletti is the Chief Executive Officer of the Ohio Health Information Partnership. Because of his previous work serving as a Vice President with the Ohio Hospital Association (OHA) and Chief Operating Officer of OHA Solutions, a strong partnership with the hospitals and health systems has been at the core of the organization's success. As one of the founding Executive Board members of The Partnership



Isi Ikharebha Green

Physicians CareConnection

Isi Ikharebha Green is the President of Physicians CareConnection a volunteer-based charitable organization that helps coordinate care for vulnerable adults in Central Ohio.

Ms. Green has had the opportunity to be in a leadership role for Physicians CareConnection since 2009. During this time, she has seen the transformation of non-profit organizations as



RECOGNITION OF HCGC'S IMPACT



“I am amazed at the flexibility and innovation of the HCGC team. The impacts of COVID were unpredictable but at each twist and turn HCGC was there with us in creating a new game plan. And it wasn't just the leadership, it was also representatives throughout the company; CCAs and CHWs, all were ready to serve. We learned a lot in our pilot year. I'm excited about expanding our partnership in the upcoming year to further broaden our reach. The RISE Center/CMHA and HCGC collaboration is set to revolutionize how service coordination is provided.”

—Sonja Nelson, Vice President for Resident Initiatives, Columbus Metropolitan Housing Authority



HCGC is Impacting Health in Central Ohio.

[tap here to see how much](#)

12

staff members

Carrie Baker

President & CEO

carrie@hcg.org



Jenelle Hoseus

Chief of Policy & Partnerships, HCGC, CEO, Central Ohio Pathways HUB

jenelle@hcg.org



18

new Central Ohio Pathways HUB CHW Onboarding Sessions

12

Community Health Worker Education Meetings

66

CHW Certification Class Sessions

31

graduates from Central Ohio Pathways HUB CHW Certification Program

44

partner entities

FUNDERS & PARTNERS:

- Columbus Medical Association
- Center for Disease Control & Prevention
- Health Resources & Services Administration
- Agency for Healthcare Research & Quality
- Partners In Health
- Network of Regional Healthcare Improvement
- Pathways Community HUB Institute
- Patient Centered Outcomes Research Institute
- Ohio Commission on Minority Health



HUB HIGHLIGHTS

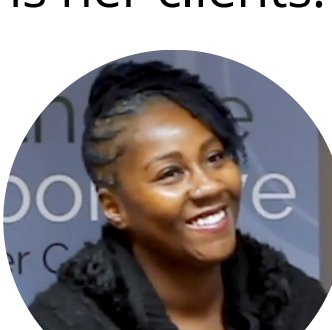
> The impact of working in the HUB:

CHW **Tiara Shields** finds that sharing her personal experience with COVID 19 vaccination helps to encourage her clients to be more open to the vaccine.

“Well, for me, I find that sharing my experience, that I was kind of like the majority of my clients where I was like ‘no I don't want to do it’, but I have changed. And just sharing my experience with getting the vaccine, and letting them know I understand, it seems to help them let their guard down a little bit.”

Tiara says her favorite part about being a CHW is her clients.

“They become like family. They do. You get to know everything about them, and you help them do different things, and they're just so grateful.”



CHW **Kawther Musa** was asked about ways in which she has worked to combat the spread of misinformation in her community.

“Somali language has helped me to build and get that trust between me and the patient and they were able to say, ‘Yes.’ And also, I do work with the Somali community. My community activists, they know me, they see me, a lot of community, they know me, they see me, like at mosque, they see me in a lot of locations so they trust me because they know me. They know I'm not going to create something that will harm the community. So I feel like that's something else that helped me to call them and you know educate them about the vaccine.”



> The impact of being a care coordination agency in the HUB:

“It is just simply rewarding to see how many lives have been not just touched but CHANGED, this is what we, at Wellness First call success!”

—Kimberly S. Wilson-Lawson, CEO, African American Alzheimer's & Wellness



“Being a spoke on the wheel of our HUB, meant that we were prepared to respond to many of those needs as we had before.... but with even stronger support. Many non-profit agencies saw their doors close during this time, temporarily or permanently. Others saw service limitations due to lost opportunities to raise needed funds. As a care coordination agency, the HUB served as the cape to the many superheroes who were able to continue to serve and, in some cases, increase services to people who remained vulnerable in our community.”

—Isi Ikharebha-Green, President, Physicians CareConnection



“Our Community Health Outreach Workers, patients and community partners have benefited tremendously by our serving as a Care Coordination Agency. The Pathways Community HUB model allows us to seamlessly connect our patients to services to address the social determinants of health, increase partner collaborations and ‘provide a no wrong door’ entrance to care.”

—Charleta Tavares, CEO, PrimaryOne Health



“WE ARE SO GRATEFUL TO BE A PART OF A FAMILY... THAT SAVES FAMILIES!”

—ISI IKHAREBHA-GREEN

UP NEXT: [Click below to see how HCGC is impacting...](#)

Community Engagement

Education and Equity